

27 September 2024

Dear Resident,

I'm writing to you as a neighbour of our development on Cork Lane.

Before anything else, I would like to thank you for your patience. I recognise that living near to a construction site can be frustrating, unpleasant and disruptive. Several residents have flagged issues relating to dust, noise and vibrations. Given the volume of correspondence we have received on a number of common topics, I am writing to all local residents to address these.

We take your concerns very seriously. We want to build positive relationships with the local community and do everything we can to minimise disruption and irritation for people living near the site.

The remediation and piling works currently being done are necessary and are being undertaken in accordance with the agreed planning permission to ensure a clean and stable platform for the new homes. Unfortunately, it is impossible to undertake these works without a significant level of noise and vibration, but we are only undertaking these works during agreed hours. The site hours are 8am-6pm with piling work hours restricted to 8am-4.30pm. Ourselves and Blaby District Council are continually monitoring this, along with noise and vibration readings to ensure there is no risk to neighbouring properties.

Dust is also a common issue related to construction works and, while this is unavoidable to an extent, we are doing everything we can to reduce dust, principally by dampening down the site with bowsers and a mist cannon. Mud and debris on the roads is a related problem, so we have also introduced regular road sweepers and are jet washing lorry wheels before they exit the site to mitigate this. We are endeavouring to form as much of the tarmac roads on site as possible, as this will also assist with minimising vehicles having to traverse across a muddy site.

We are regularly visited by the local council and statutory authorities to independently verify the way we are operating the site. They have been satisfied with the activity on site and we will continue to work in close collaboration with them to minimise the impact of the scheme on the local community.

We know that the disruption and disturbance caused by construction works can be hugely frustrating. Yet we also know that there is a significant shortage of high-quality, affordable housing options for local people and young families. Working on complex sites such as this one provides an opportunity to clean up contaminated land and use it to provide new homes that

contribute towards solving the UK's housing crisis.

I appreciate, however, that this may be of little immediate comfort to you and that in the immediate term you are bearing the brunt of works that are noisy and disruptive. I am hugely keen to develop a better relationship with the local community and to work together with you constructively and positively. Current works on site are being undertaken by our principal contractor M Lambe Construction and any immediate concerns about working hours or the way the site is being operated can be raised with them by calling 0121 554 2108.

After the initial enabling period has concluded during Autumn 2024, we at Vistry will be taking over as principal contractor for the remainder of the development and our site manager will keep in touch with you to update you on site progress and other related matters as the build progresses. Contact details will be provided in due course, along with a notice board at the entrance to the site that will display regular newsletters and any other pertinent information about the development.

Regarding any vegetation removal, this has and will be done in accordance with the approved plans for the development.

The current works being undertaken on site are likely to be the noisiest and most disruptive of the whole build schedule so I would like to extend my thanks to you once again for your patience while these are completed, which should be done by the turn of the year, weather permitting. Hopefully you can appreciate that continuing development on a site in close proximity to existing properties will always present challenges, but please be assured that we will do everything reasonably practicable to limit any inconvenience.

This letter has been hand delivered to all residents of Glenville Avenue, Westview Avenue and Cork Lane, and has also been sent to any individual neighbouring residents that have written to me to date. It is intended to respond to any individual concerns received to date as well as any others that may be received in the near future in connection with the above subject matter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andy Reynolds', with a wavy, cursive style.

Andy Reynolds
Managing Director South East Midlands